

**MEMORANDUM**

**18-Jan-2024**

**SUBJECT:** Shipment Delays Due to Inclement Weather

The Southern region of the US has experienced significant snow and ice this week, affecting the flow of packages into and out of our Johnson City, TN facility. Neither UPS nor FedEx have moved Air/Express packages in this region since Monday, January 15<sup>th</sup> due to the weather events. With these shipping delays, we expect to receive samples beyond established stability, which will result in testing cancellations by our partner labs. We will follow standard operating procedures for documenting samples impacted by extended time from collection to receipt at LabConnect.

Regards,

LabConnect